

Event details

Date of incident: 07/07/2026

Time of incident: 13:30

Location of incident: Foord Road Viaduct

Route: Kent

Discipline: B&C Structures

Event description:

A member of the public (Cyclist) fell in the traffic management set up on Foord Road. A traffic management operative assisted the person, who was disorientated after their fall. As the traffic lights on the traffic management turned green, a motorist tried to drive through whilst the operative was still assisting the member of public. The driver became irate leading to a confrontation with the operative.

The operative then walked away from the driver, at which point the driver followed in their car and attempted to run the operative over. This incident was observed by police in the local area and the driver was arrested. The operative went to hospital as a precaution with a sore knee. They have since returned to work.

Initial causes identified:

- Driver became irate due to the delay caused by a member of public having fallen in the road.
- Situation escalated quickly between the operative and driver.

Key issues for the investigation to consider:

- Was the operative briefed on how to manage interactions with the public?

Don't Wait – Act Now!

Whilst the investigation is ongoing, we do not need to wait to act.

Some simple reminders:

- Don't confront members of public with aggression – try to de-escalate the situation.
- If you or a member of the team feel threatened or unsafe with a member of public present, please call the police.
- Always seek to avoid conflict when dealing with members of the public.

Immediate actions taken:

- Operative attended hospital as a precaution.
- A new traffic management operative put in place on site whilst operative visited hospital.

Could this happen in another location: Yes

DCP: Tim Jackson

Level of investigation: Level 1